

Services

For information about opening hours, postal codes and prices, check the webpage: www.posti.fi.

Stamps can be bought at most kiosks, bookshops and department stores. A first class letter (less than 50 g) costs 1.00€ regardless of the destination.

9.3 Telephones

There are no public payphones in Finland. Instead, almost everyone has a mobile phone.

Mobile Phones

The major operators in Finland are *Sonera*, *Elisa*, *Saunalahti* and *DNA*. The operators' tariffs, service fees and campaign offers may vary significantly, so it is advisable to just ask around at the different operator offices. For more information ask any shop selling mobile phones.

For exchange students, the easiest and most reasonable option is to get a pre-paid connection. These pre-paid connections can be bought in any *R-Kioski* and in the operator specific shops. These do not require deposits or any official documents.

International Calls

If both you and the recipient have access to a computer connected to the internet, then *Skype* (www.skype.com) and similar programs are excellent options for making international voice calls for free.

With fixed or mobile phones, you can make direct calls to most countries from Finland. For a list of countries, codes and charges, please check the telephone directory.

Number Inquiries

There are two service numbers for national number inquiries:

118 (Prices depend on service provider, see www.118.fi/info for further information in Finnish).

020202-Service (www.fonecta.fi)

There is only one service number for international number inquiries: 020208 (4.01€/min + local call charge).

9.4 Internet Connection

Once you have your username and password for the computer services offered by the university you can use the WiFi available on campus (SparkNet and Eduroam). There are also other places where you can get internet access for free or for a low cost:

Åbo

- *Luckan*, Auragatan 1 B. Open Mon-Tue 11.00-17.00, Wed 11.00-19.00, Thu-Fri 11.00-16.00, <http://abo.luckan.fi>
- *Cyber Café*, Tavastgatan 12, Eriksgatan 15 (In Hansa shopping centre, 1st floor) and at Mariegatan 2, Open Mon-Fri 9.00-21.00, Sat-Sun 10.00-21.00. www.cybercafe.fi/en
- *Åbo City Library* Slottsgatan 2, the internet can be used free of charge. For longer sessions you need to book in advance. A library card is required to make the booking. Please see www.turku.fi/library > Using the library, for more information.

Vasa

- *Galleria Wasa*, Vasaesplanaden 17. Open Mon-Fri 10.00-17.30, Sat 10.00-14.00
- *Vasa City Library*, Biblioteksgatan 13. Open
- *McDonald's*, Hovrättsesplanaden. Open Mon, Tue, Thu 10.00-22.00, Wed, Fri, Sat 10.00-05.00, Sun 11.00-22.00

9.5 Eating and Drinking

In Finland, eating out is fairly expensive. Some restaurants serve lunch on weekdays for 7-10 euros. However, students can get much cheaper lunches at the student restaurants on campus. In the city centre of Åbo and Vasa (and along the river Aura in Åbo) there are many nice restaurants, some of which also serve lunches (around 7-10 euros). There are also several