

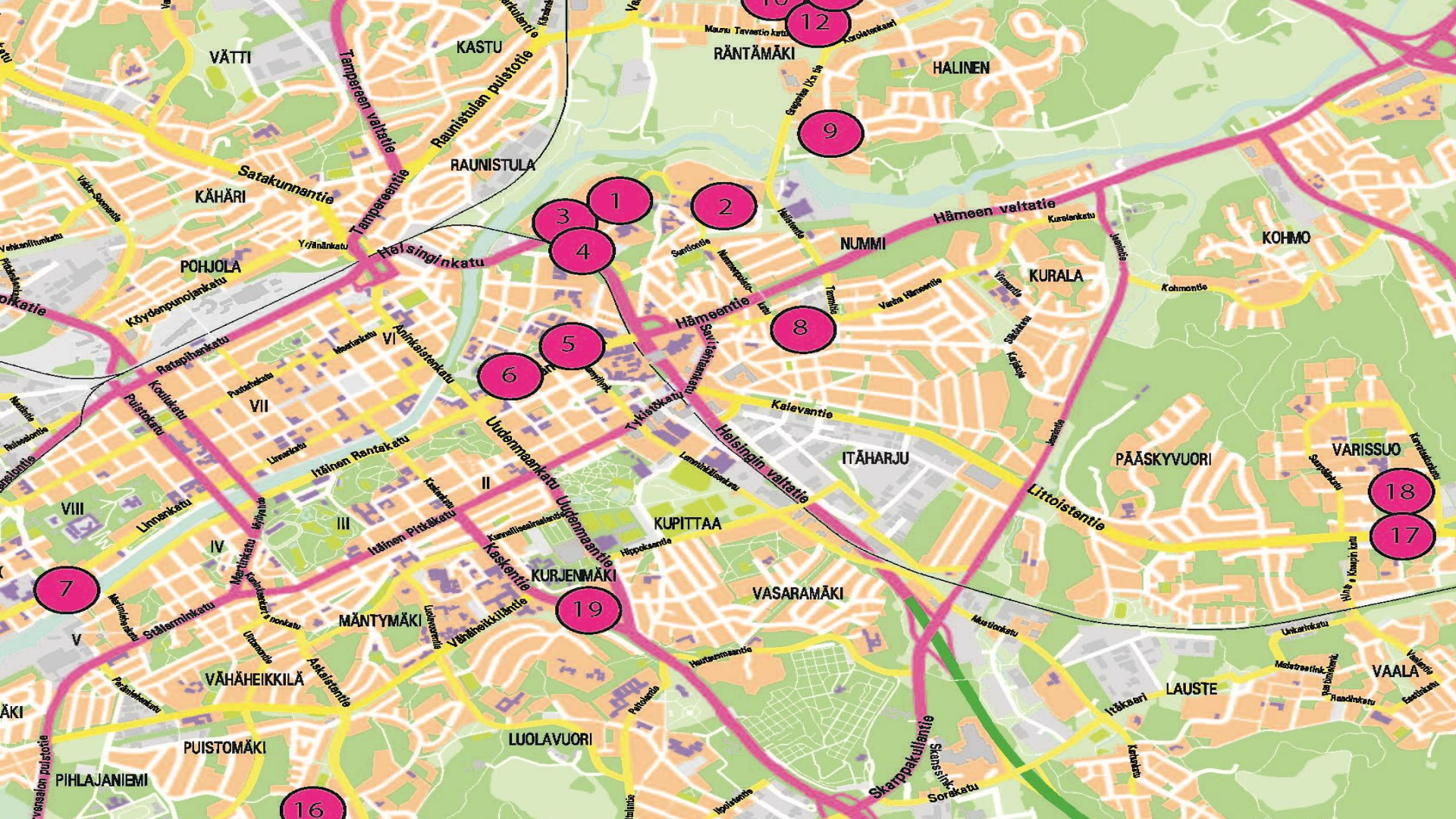
Welcome to Turku and to live in
TYS!



Shortly about TYS

- Founded by the Student Union of the University of Turku in 1966
- TYS rents, builds, maintains and renovates apartments for students in all post-secondary institutes/universities in Turku
- About 6 800 apartment places in 18 housing locations in Turku
- Yearly around 1000 international degree students and 350 international exchange students from 4 different universities (TY, ÅA, TUAMK and NOVIA)
- In TYS's apartments live also youth tenants, degree students, exchange students, students with families, PhD/researchers etc.





VÄTTI

KASTU

RÄNTÄMÄKI

HALINEN

KÄHÄRI

POHJOLA

NUMMI

KURALA

KOHMO

VI

VIII

IV

MÄNTYMÄKI

VII

KURAJENMÄKI

KUPITTA

ITÄHARJU

PÄÄSKYVUORI

VARISSUO

VASARAMÄKI

VÄHÄHEIKILÄ

LAUSTE

VAALA

LUOLAVUORI

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PUISTOMÄKI

PIHLAJANIEMI

Shared apartments

- In a shared apartment live 2-3 persons
- Every tenant has an own lockable bedroom in the apartment. The kitchen, bathroom and hallway are shared.
- The total sizes of shared apartments are around 46-70 m², depending if it is meant for 2 or 3 persons.
- Some apartments have basic furniture; standard size single bed (80*200 cm), desk, chair, bookshelf and wardrobe. The kitchens is equipped with a fridge, oven and stove.





Small studio apartments in the Student Village

- Room with 18 m² including a private bathroom for one person
- The kitchen is located in the end of each corridor and shared by 12 tenants, but there is a small refrigerator in each room.
- The rooms are unfurnished.



What to remember after moving in:



- **VISIT THE HOUSING OFFICE AND SIGN YOUR LEASE**
take an ID card eg. passport with you
- **PAY YOUR RENT ON TIME**
due date is always 6th of each month and use the payment details provided in the invoice, all payment information can be found from Tenant Pages under invoices and payments
- **CHECK THE APARTMENT'S CONDITION AND FILL THE APARTMENT FORM** online in Tenant Pages. If something is broken in the apartment fill also a notice of defects form!
- **UPDATE YOUR CONTACT INFORMATION** in Tenant Pages
- **GET A FIRE ALARM** & check that it works, as by the law the fire alarm is required and on tenant's responsibility

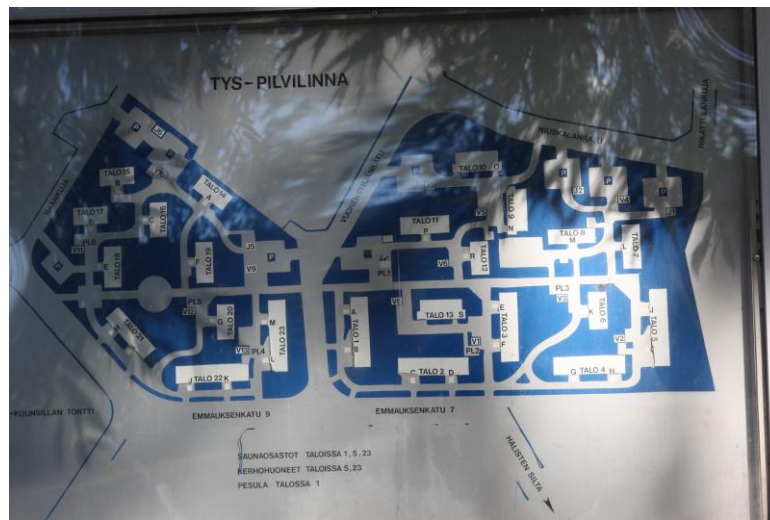


Services for tenants:

- During office hours you can borrow a **SPARE KEY** from the Housing Office for free, ID is needed
- Service number after office hours: **020 515 9268** (save the number to your phone) ISS offers this service and they charge around 52,08 € for opening a door, ID is needed
- If something is broken in the apartment **SERVICE COMPANY** will come to check it, you need to fill in a notice of defects form.
- **INTERNET CONNECTION** is called Kyläverkko and maintained by the universities IT management (their contact information is on TYS's website)
- **Tenant Pages** is the customer data system and each tenant has own username and password to log in. There are all individual contract and payments information etc.

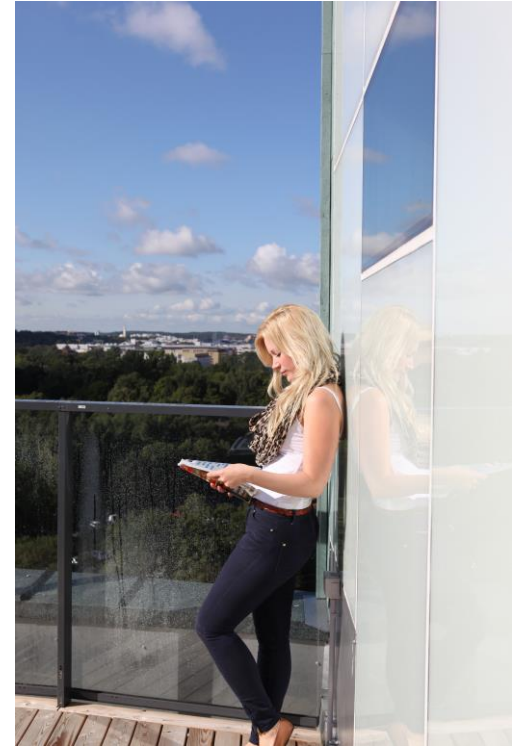


- **LAUNDRIES** can be found on most housing locations, paid by internet (more information on Tenant Pages)
- **SAUNAS** can be found on most housing locations, reservations are done online (on Tenant Pages) and it's possible to make 4 reservations a month (included in the rent)
- **STORAGE AND PARKING PLACES** can be asked from The Housing Office
- **TENANT COMMITTEES** organize different kind of tenant activities and are on charge of the common rooms (contact information on TYS's website). Check their posts on FB, notice boards and TYSKampus messages. Welcome to meet also Finnish students in the tenant committees' activities!



For comfortable living

- **BE A NICE NEIGHBOUR** and respect your neighbours' right for peaceful living and studying, respect the silence between 23.00-6.00 (the security company ISS will go around the housing locations and there can be consequences for disturbing living, you can reach the security from the number 020 515 9268)
- **CLEAN YOUR APARTMENT AND THE COMMON AREAS**/kitchens together with your room mates for comfortable living and also for hygienic reasons
- **RECYCLE YOUR WASTE** and follow the instructions on the trash bins. Take empty bottles back to the superstore as there is a deposit in each bottle.



The Housing Office is always happy to help in all your questions!

- Rental services: rentalservice@tys.fi (applications and contracts)
Rent secretary: vuokrat@tys.fi (rents and deposits)
Service Desk: servicedesk@tys.fi (maintenance and buildings)
- Phone: **+358 2 275 0200**
- You can find us on **FACEBOOK** for current updates, events, etc.
- Please check also our blogs and news from www.tys.fi

